

Education

Florida State University at Tallahassee

Bachelor's Degree of Science in Information Technology, April 2008
Overall GPA: 3.87

IT Experience

FSU College of Information: Network Administrator Internship

- Learned basic networking skills
- Installed, wired and/or configured a patch panel, switch, router, and UPS
- Developed a software license organization system
- Installed and configured both Windows 2003 and Linux Ubuntu server. Services included: DNS, DHCP, AD, IIS, Exchange, MS SQL, LAMP (Linux, Apache, MySQL, and PHP)

Apalachee Ridge Learning Center

- Assessed needs of the existing network infrastructure
- Acquired donation funding for patch panel to purchase and install
- Diagnosed workstation problems and fixed network printers
- Diagramed the network using Microsoft Visio

Employment

Peak Performance Solutions: Software Support Specialist June 2008 – Present

- Provided phone and email support for 7 different web products
- Set up Windows 2003 and Red Hat web servers with PHP, PERL (with modules), MySQL and IIS
- Database maintenance and backups
- Worked heavily with Cisco, Nortel and Checkpoint VPN clients

Parallel Synergistic Consulting: Network Administrator Assistant February 2008 – July 2008

- Used Windows 2003 server and responsible for staging network workstations
- Utilized ghosting software
- Completed small hardware and network cabling tasks
- Troubleshooting computer systems on and off site which built strong customer service qualities

FSU Center for Leadership & Civic Education: Information Technology Assistant May 2007 – April 2008

- Updated web site. Updates included small amounts of Java script
- Converted analog video to digital formats such as mpeg and avi
- Help desk job objectives included: computer software/hardware problems, and network issues
- Minor database and web form design